

POLARIS:

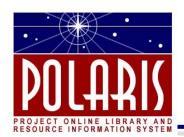
Helping Managers Get Answers Fast!

Patricia Corcoran, Jeffery Webster

NASA Project Management Challenge 2007 Moody Gardens Hotel & Convention Center

Galveston, Texas

February 6-7, 2007



Background

- NASA Office of the Chief Engineer (OCE) vision: "achieve Project Management Excellence"
 - OCE mission: "provide policy direction, oversight, and assessment for the NASA program management communities"
- OCE tasked late in 2004 to improve several areas, including Agency investment management and support
 - Create revision to NASA Program and Project Management Processes and Requirements (NPR 7120.5)
 - Develop a web-based tool (POLARIS) to support the PM community in implementing the revised policy



Overview

- NASA-wide, web-based system, providing access to information related to Program and Project Management primarily in NPR 7120.5
 - Supports NASA's Four Product Lines:
 - Basic and Applied Research
 - Technology Development
 - Flight Systems and Ground Support
 - Institutional Infrastructure
- NASA Sponsor: Office of the Chief Engineer (OCE)
- MSFC Project Manager
 - Develop system requirements, including content
 - Conduct operational test and verification
 - MSFC NASA Data Center to host & maintain the final operational system
- JPL Task to Develop POLARIS
 - Based on JPL's Project Support Website
 - Phased delivery: Prototype, followed by several builds
 - Formed Project late 2004; began 2005





What will this website do for users?

Provide a one-stop shop for access to....

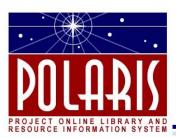
- A searchable, sortable database of all requirements for all product lines
 - in NPR 7120.5
- Project life cycle diagrams with reviews
- Project review definitions with products review information from NPR 7123.1, NASA Systems Engineering Processes and Requirements
- Templates and examples of products
- Project standard WBSs with dictionaries, and requirements for implementation and approval
- Information from NASA's Metadata Manager (MdM): Attributes of Missions, Themes, Programs & Projects
- NPR7120.5 waiver form and instructions

.....and much more

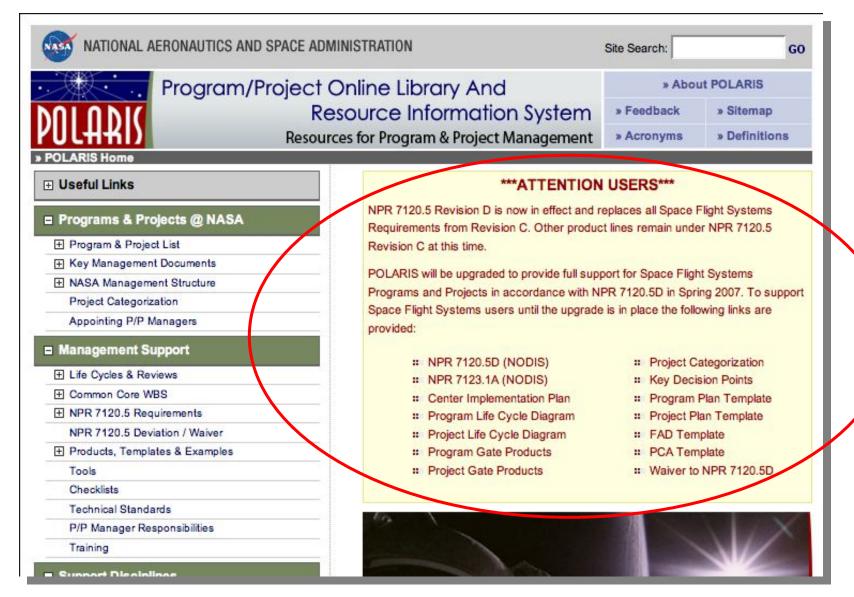


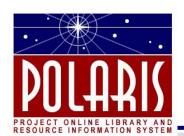
POLARIS Build Descriptions

- Prototype Build: May 2005 (Basic look & feel for 'go ahead')
- Build 1.0: 'LIVE at NDC' June 15, 2006 (7120.5C & static MdM data)
 - Build 1.1: September 27, 2006 (Weekly updates of MdM data)
 - Build 1.1.1: October 20, 2006 (MdM attribute changes)
 - Build 1.2: ~2 weeks after 7120.5D is approved
 - Revise POLARIS Home Page to announce issuance of NPR 7120.5D and provide links to specific sections of the document –see next slide
- Build 2.0
 - Build 2.1: NPR 7120.5D & review information from NPR 7123.1. (Note: 7120.5C is still valid for the other product lines.)
 Operational date March or April 2007
 - Build 2.2: Revision of POLARIS web site to update the System Administrator functions relevant to 7120.5D. Operational date is TBD
- Build 3.0: TBD for other NASA product lines currently under revision



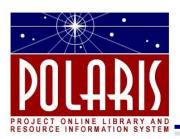
Build 1.2





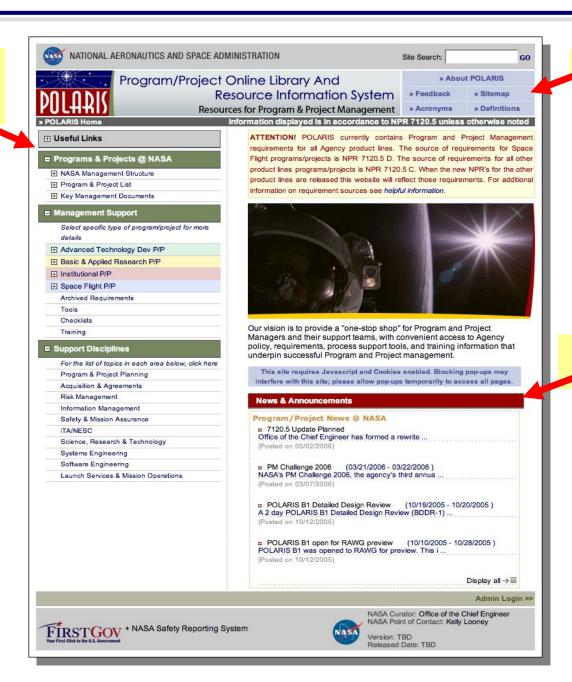
Build 2.1

- Modifications for 7120.5D and 7123.1A (Note: 7120.5C for other product lines)
 - Links to the NODIS Documents
 - Program & Project Life Cycle Diagrams
 - Life Cycle Review Descriptions, and Entrance & Success Criteria (7123.1A)
 - Program & Project Gate Products
 - 7120.5D Requirements (shalls) in a keyword searchable database
 - 7120.5C Requirements (shalls) for BAR, ATD, and Institutional programs and projects in a searchable database (Requirements for Flight/ground Support Projects removed)
 - Project Categorization
 - Key Decision Points & Decision Authority
 - Technical Authority
 - Center Implementation Plans
 - Templates for: Program Plan, Project Plan, FAD, PCA, etc
 - Waiver Form for NPR 7120.5D Requirements



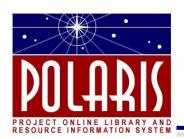
Build 2.1 Front Page

Main Navigation Menu, consistent throughout the system

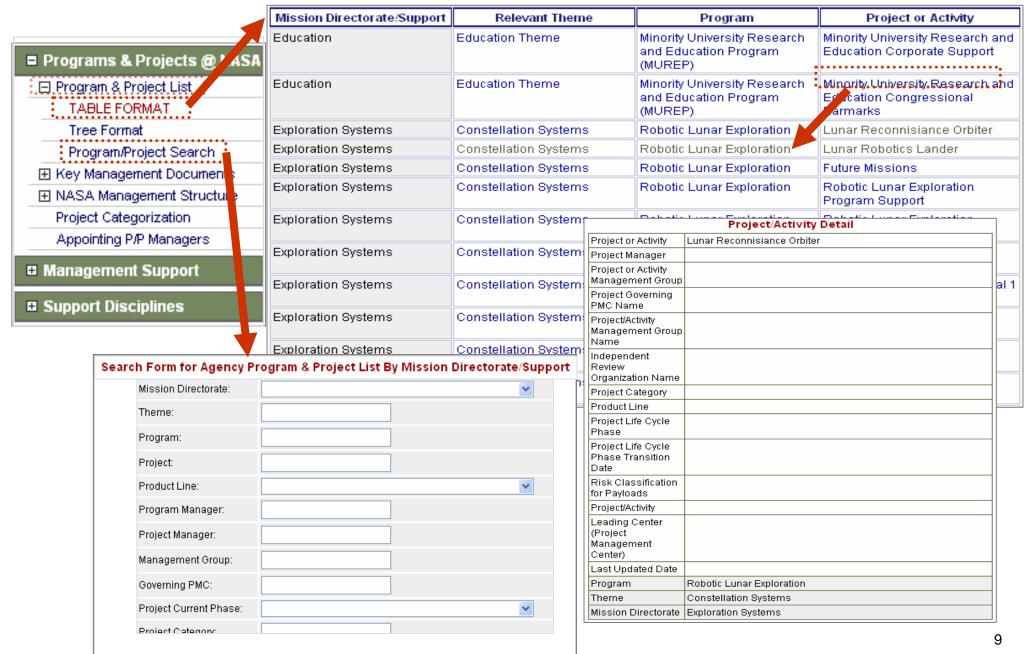


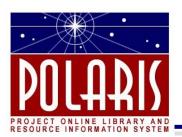
Available on each page

News listing, updated regularly



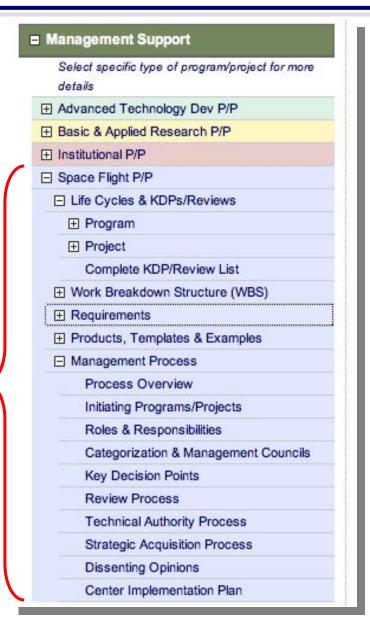
Meta Data Manager (MdM) & POLARIS Program/Project List

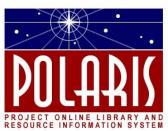




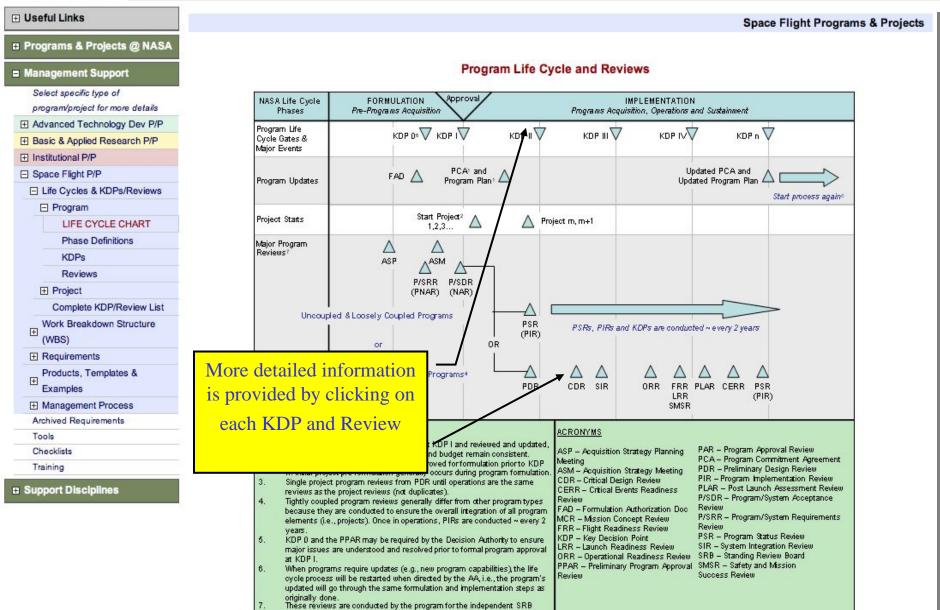
Build 2.1Adds NASA Product Lines





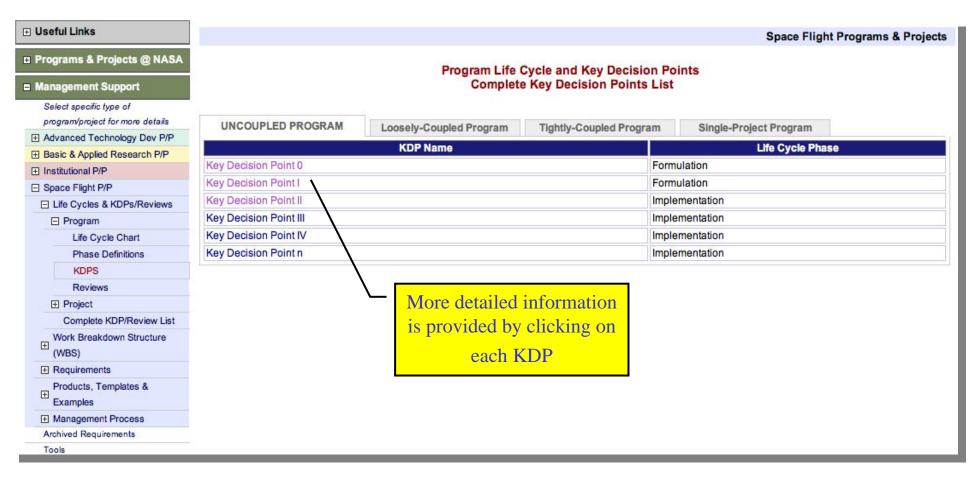


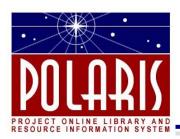
Program Life Cycle Chart



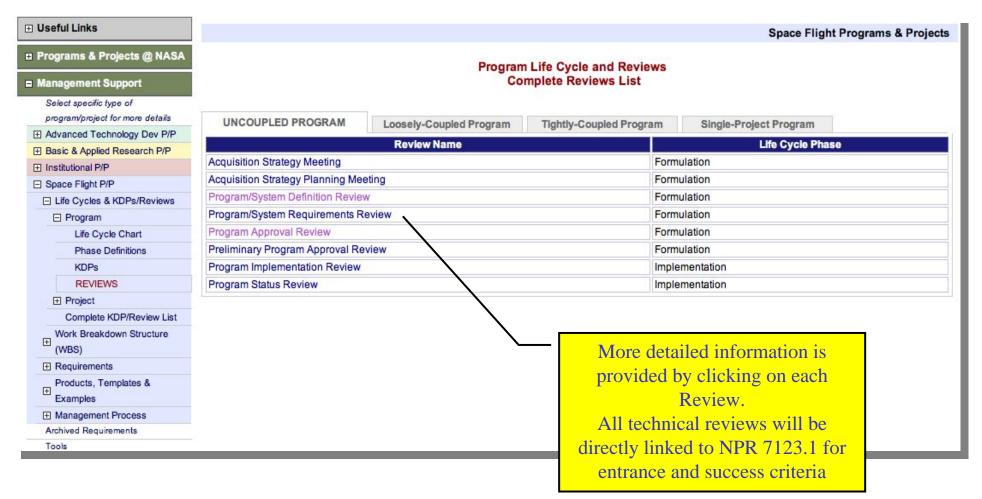


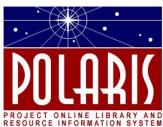
Program Key Decision Points (KDPs)





Program Reviews



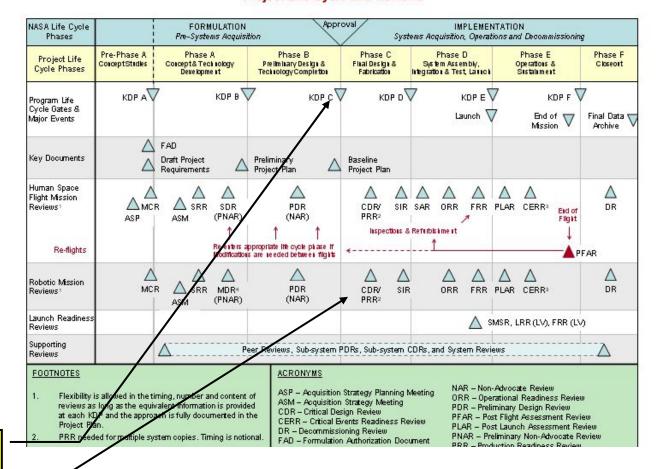


Space Flight Project Life Cycle Chart

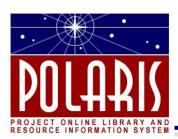


More detailed information is provided by clicking on each KDP and Review

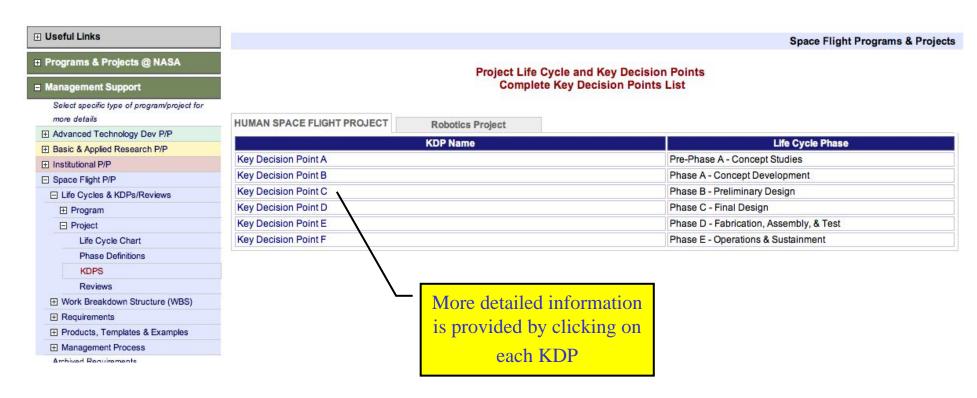
Project Life Cycle and Reviews



Space Flight Programs & Projects

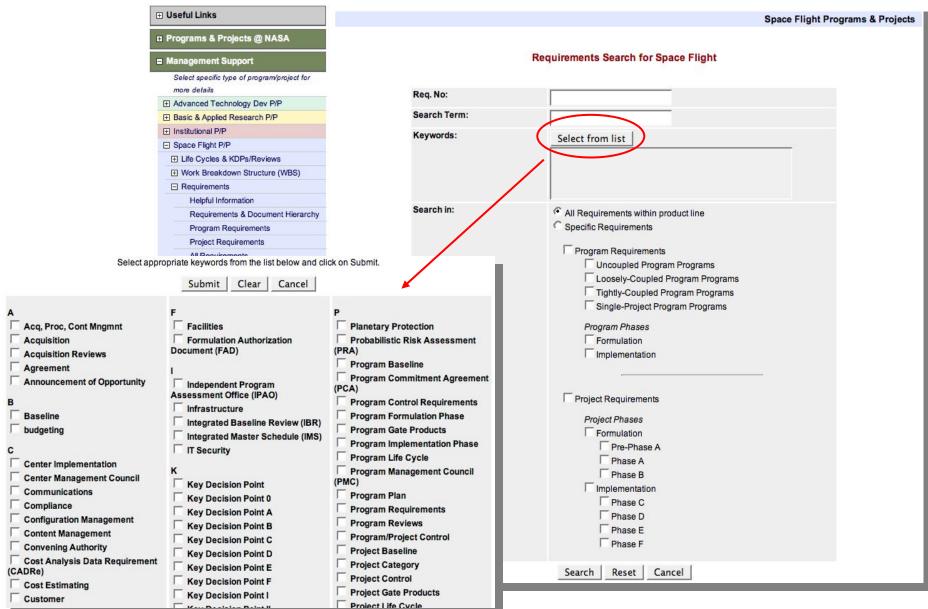


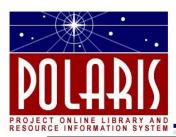
Project KDPs



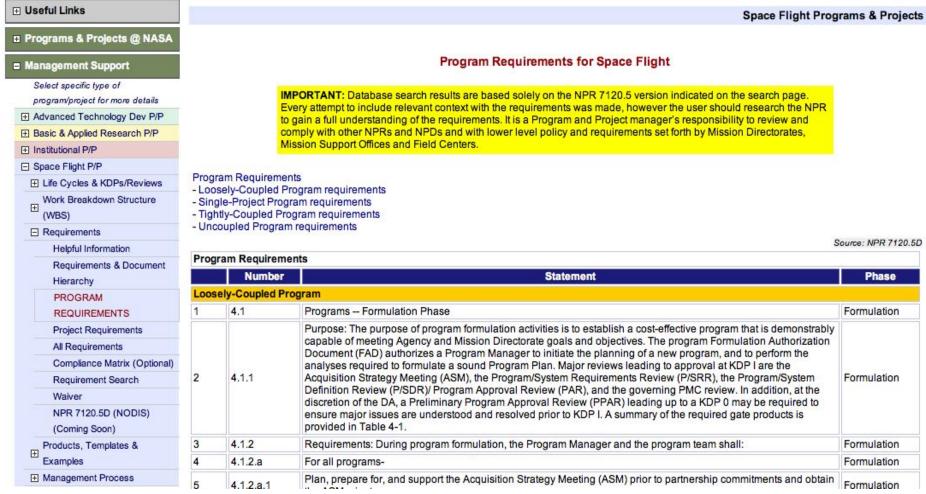


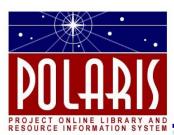
Requirements Search



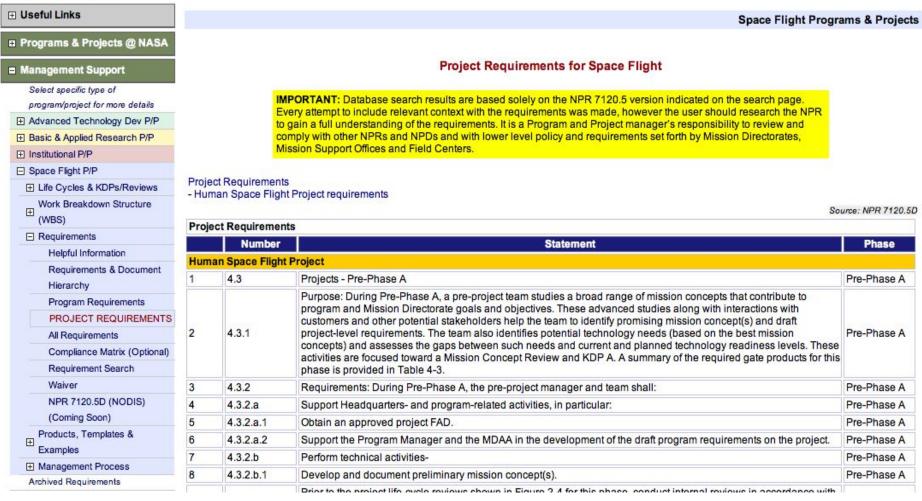


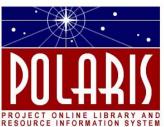
Space Flight Program Requirements





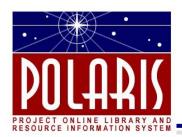
Space Flight Project Requirements



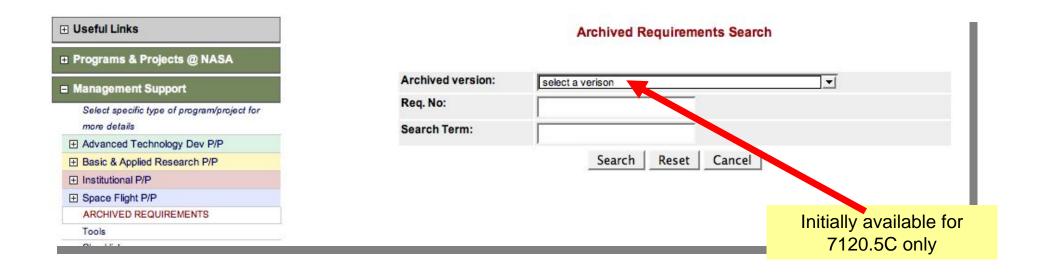


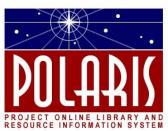
ATD Requirements Search

⊕ Useful Links		Advanced Technology Development Program & Project
Programs & Projects @ NASA		
= Management Support	Require	ments Search for Advanced Technology Development
Select specific type of program/project for more details	Req. No:	
☐ Advanced Technology Dev P/P	Req. No.	
	Search Term:	
Work Breakdown Structure (WBS)	Keywords:	Select from list
☐ Requirements		
Helpful Information		
Requirements & Document		
Hierarchy	0	· · · · · · · · · · · · · · · · · · ·
Program Requirements	Search in:	All Requirements within product line
Project Requirements		Specific Requirements
All Requirements		Program Requirements
Compliance Matrix		Project Requirements
REQUIREMENT SEARCH		Search Reset Cancel
Deviation / Waiver		
NPR 7120.5C (NODIS)		
Products, Templates & Examples		
Basic & Applied Research P/P		
⊞ Institutional P/P		



Archived Requirements Search





Waiver Requests

⊞ Useful Links ■ Programs & Projects @ NASA ■ Management Support Select specific type of program/project for more details ⊕ Advanced Technology Dev P/P ⊕ Basic & Applied Research P/P □ Space Flight P/P □ Requirements Helpful Information Requirements & Document Hierarchy Program Requirements Project Requirements All Requirements Compliance Matrix (Optional) Requirement Search NPR 7120.5D (NODIS) (Coming Soon) Froducts, Templates & Examples Archived Requirements Tools Checklists Training ■ Support Disciplines

Space Flight Programs & Projects

NPR 7120.5D Waiver Instructions

- Submittal Instructions
- Approval Authorities
- Waiver Form

Submittal Instructions

Requests for waivers to NPR 7120.5D requirements are documented and submitted for approval using the NPR 7120.5D Waiver Form. Prior to KDP 0 / KPD I for programs, and KDP B and KDP C for projects, these requests may be documented and attached to a single waiver to assure proper routing and control. Waivers impacting Formulation or requiring long lead time may be submitted individually early in Formulation. Following KDP I for programs and KDP C for projects, waivers must be submitted individually to the appropriate authority.

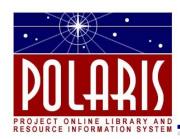
Evaluation and disposition of all other requirements change requests and waivers comply with the following:

- The organizations and the organizational levels that agreed to the establishment of a requirement must agree to the change or waiver of that
 requirement, unless this has been formally delegated elsewhere.
- The next higher Programmatic Authority and Technical Authority are informed in a timely manner of change requests or waivers that could affect that level.

Approval Authorities

Waivers to NPR 7120.5D requirements may be granted by the officials shown the following table:

	Legend		R Recommends		A Approves	I Info	I Informed	
	Project Manager	Program Manager	Center Director	MDAA	Chief Engineer	NASA AA	Approval Authority for Waivers with Dissent	
Programs (except tightly couples programs)		R	А	А	А	1	NASA AA	
Programs (tightly coupled programs)		R		А	А	1	NASA AA	
Category 1 Projects	R	Α	Α	Α	Α	1	NASA AA	
Category 2 and 3								

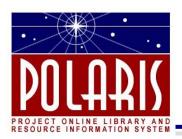


Archived Requirements

Initiating Programs/Projects

⊕ Useful Links	Space Flight Programs & Projects			
Programs & Projects @ NASA				
■ Management Support	Initiating Space Flight Programs/Projects			
Select specific type of program/project for more details Advanced Technology Dev P/P Basic & Applied Research P/P Institutional P/P Space Flight P/P	 Program Initiation Project Initiation AO-driven Projects Assignment of a Project to a Center 			
★ Life Cycles & KDPs/Reviews Work Breakdown Structure (WBS)	Space Flight Program Initiation			
⊞ Requirements	To initiate planning for individual programs, a Mission Directorate prepares a program FAD following an ASP meeting (See: Strategic Acquisition Process).			
Products, Templates & Examples	The program FAD authorizes a Program Manager to initiate the planning of a new program, and to perform the analysis of alternatives, required to formulate a			
☐ Management Process	sound Program Plan. Because the creation of a new program represents a major commitment of the Agency and may require coordination with OMB and/or the Congress, the FAD requires the approval of the MDAA.			
Process Overview	Section 2. ■ 100 (1.4 × 100 december 2.0 x 100 v = 100 x 100 x 100 v =			
INITIATING	Source: NPR 7120.5 D, 2.2.3.1			
PROGRAMS/PROJECTS				
Roles & Responsibilities				
Categorization & Management Councils	Space Flight Project Initiation			
Key Decision Points	To initiate a new project, a Mission Directorate, working through a program office, usually provides a small amount of discretionary resources for concept			
Review Process	studies (i.e., Pre-Phase A). These pre-formulation activities involve:			
Technical Authority Process	Design reference mission analysis			
Strategic Acquisition Process	Feasibility studies Technology needs analyses			
Dissenting Opinions	Analyses of alternatives that should be performed before a specific project concept emerges			
Center Implementation Plan				

These trade studies are not considered part of formal project planning since there is no certainty that a specific project proposal will emerge.



Roles and Responsibilities

⊞ Useful Links ■ Programs & Projects @ NASA ■ Management Support Select specific type of program/project for more details Advanced Technology Dev P/P ⊞ Basic & Applied Research P/P ⊕ Institutional P/P □ Space Flight P/P Work Breakdown Structure ⊞ Requirements Products, Templates & Examples ■ Management Process Process Overview Initiating Programs/Projects ROLES & RESPONSIBILITIES Categorization & Management Councils **Key Decision Points** Review Process Technical Authority Process Strategic Acquisition Process Dissenting Opinions

Center Implementation Plan

Archived Requirements

Space Flight Programs & Projects

Space Flight Program and Project Management Roles and Responsibilities

The roles and responsibilities of senior management are defined in NPD 1000.0, the NASA Strategic Management and Governance Handbook, and NPD 1000.3, The NASA Organization.

Key Roles and Responsibilities related to Program and Project Management

Official	Key Roles & Responsibilities					
NASA Administrator	Approves assignment of programs and Category 1 Projects to Centers					
NASA Associate Administrator	 Responsible for technical and programmatic integration of programs at the Agency level and chairing the Agency PMC Is the KDP Decision Authority for programs and Category 1 projects Approves the PCA 					
Associate Administrator, PA&E	 Responsible for independent assessment of programs and Category 1 projects Responsible for developing Agency strategic plan, and providing strategic guidance recommendations 					
Chief Engineer	 Establishes policy, oversight and assessment for the NASA engineering and program/project management capability Responsible for implementation of Technical Authority Serves as the principal advisor to the Administrator and other senior officials on matters pertaining to the technical capability and readiness of NASA programs and projects to execute according to plans 					
Chief Safety and Mission Assurance Officer	 Assures the safety and mission assurance of all NASA activities through the development, implementation, assessment and functional oversight of Agency-wide safety, reliability, maintainability, and quality policies and procedures Serves as principal advisor to the Administrator on Agency-wide safety, reliability, maintainability, and quality assurance matters 					



Key Decision Points& Decision Authorities

+	Useful	Links

■ Programs & Projects @ NASA

■ Management Support

Select specific type of program/project for more details

- ⊕ Advanced Technology Dev P/P
- ⊞ Basic & Applied Research P/P
- ⊞ Institutional P/P
- ☐ Space Flight P/P
- Work Breakdown Structure (WBS)
- ⊕ Requirements
- Products, Templates & Examples

Process Overview

Initiating Programs/Projects

Roles & Responsibilities

Categorization & Management

Councils

KEY DECISION POINTS

Review Process

Technical Authority Process

Strategic Acquisition Process

Dissenting Opinions

Center Implementation Plan

Archived Requirements

Tools

Checklists

Space Flight Programs & Projects

Key Decision Points (KDPs) and Decision Authority (DA)

- Definition of Terms
- Decision Authority by Category
- Materials submitted to Decision Authority: KDP Readiness Products
- Factors considered by Decision Authority
- KDP Process and Outcomes

Definition of Terms

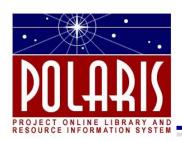
KDP:	Event or gate where the responsible DA decides on the readiness of a program or project to enter the next phase of its life cycle.
DA:	NASA official authorized to make a decision at a KDP.

Decision Authority by Category

Program/Project	Decision Authority		
Programs	NASA AA (1)		
Category 1 Projects	NASA AA (1)		
Category 2 Projects	MDAA (2)		
Category 3 Projects	MDAA (2)		

- (1) For Category 1 Projects, authority may be delegated to the MDAA (documented in Program Commitment Agreement)
- (2) May delegate to a another level (documented in Program Plan?)

Source: NPR 7120.5D, 2.3.5 and Footnote 8



Technical Authority

⊞ Useful Links ■ Programs & Projects @ NASA ■ Management Support Select specific type of program/project for more details ⊞ Basic & Applied Research P/P (#) Institutional P/P ■ Space Flight P/P Work Breakdown Structure (WBS) Products, Templates & Examples ■ Management Process Process Overview Initiating Programs/Projects Roles & Responsibilities Categorization & Management Councils **Key Decision Points** Review Process TECHNICAL AUTHORITY **PROCESS** Strategic Acquisition Process Dissenting Opinions Center Implementation Plan Archived Requirements Tools Checklists Training

Space Flight Programs & Projects

Technical Authority Process

- Overview of Technical Authority Process
- Engineering Technical Authorities
- Safety and Mission Assurance Authorities
- Health and Medical Technical Authorities

Overview of Technical Authority Process

The NASA governance model has two basic authority processes:

- The Programmatic Authority Process
- The Technical Authority Process

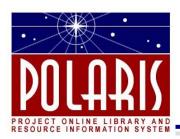
The Programmatic Authority Process is described by the roles and responsibilities of the NASA AA, MDAAs and program and project managers. For more information see Program and Project Management Roles and Responsibilities.

The Technical Authority Process provides for the selection of individuals (referred to as a Technical Authority (TA)) at different levels of responsibility, whom provide an independent view of matters within their respective areas of expertise, and are funded independently of the program/project.

Types of Technical Authorities	Technical Authority Responsibilities
Include the following: Engineering TAs SMA TAs Health & Medical TAs	 Approves changes to, and waivers of, all TA-owned requirements Concurs in the establishment of, changes to, and waivers of, all program/project derived requirements at the level of their technical authority Serves as members of program/project control boards, change boards, and internal review boards

Source: NPR 7120.5 Rev D, section 3.4.1, 3.4.1.1

Dispute Resolution



Strategic Acquisition

⊞ Useful Links ■ Programs & Projects @ NASA ■ Management Support Select specific type of program/project for more details Advanced Technology Dev P/P ⊞ Basic & Applied Research P/P □ Space Flight P/P Work Breakdown Structure ⊞ Requirements Products, Templates & ■ Management Process Process Overview Initiating Programs/Projects Roles & Responsibilities Categorization & Management Councils Key Decision Points Review Process Technical Authority Process STRATEGIC ACQUISITION **PROCESS** Dissenting Opinions Center Implementation Plan Archived Requirements

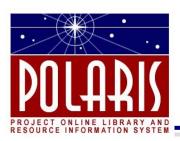
> Tools Checklists Training

Space Flight Programs & Projects

NASA's Strategic Acquisition Process

NASA's strategic acquisition planning and authorization is a continuous process requiring the earliest possible informed decisions to ensure programs and projects have the proper budget authorization and Agency commitment. To facilitate this decision process, three discrete acquisition events are required as defined in the table below:

Acquisition Strategy Planning (ASP) meeting*	Provides the forum for senior Agency management to review major acquisitions before authorizing budget expenditures				
	 Integral to the annual budget submission process Structured to allow Agency senior management to review major acquisitions that evolve from requirements introduced to the Agency from external and internal sources Purpose is to identify and define roles and responsibilities of Mission Directorates, Centers, major partnerships, and associated infrastructure with the focus on maintaining ten healthy Centers Delineates if an Acquisition Strategy Meeting is required for each acquisition under consideration 				
Acquisition Strategy Meeting (ASM)*	Examines the Agency's acquisition approach (e.g., internal makeor-buy, Center assignments, etc.) Applies to both programs and projects Should be convened as early as practicable and prior to partnership commitments Obtains senior management approval of acquisition strategy Program ASM may be held in conjunction with the Program SRR, but must be prior to KDP I Project ASM may be held in conjunction with the Project SRR, but must be prior to KDP B Supporting materials include appropriate program and project				
Procurement Strategy	documentation that covers budget, schedule, requirements and risk Approves the procurement approach for each procurement				
Meeting* (PSM) *Formerly called the Acquisition Strategy Meeting					



Tools and Checklists



Tools									
		Name	Name Description			се	URL	Comments	
Competency Management System		The NASA Competency Management System (CMS) is a collection of business processes, data and tools that are used to categorize, identify, measure, and forecast the Agency's corporate knowledge base		HQ		æ			
	ePort - Online Project reporting tool		The electronic Project Online Reporting Tool (ePORT) is a web-based risk management tool that provides a common framework for all programs, projects and activities, independent of their size and budget, to capture and manage their risks.		MSFC		©		
	KSC Systems Engineering Tools Study		Report from a Systems Engineering Tools study, performed by KSC, in support of the HQ Office of the Chief Engineer.		KSC		œ		
	long (shc			Checkli	ists				
	RBAM to	Name	Categ	јогу		Source	URL		
	NBAW 101	Assessment of Risk Management checklist from NPR 8		Risk Management			NODIS - NPR 8000.4	©	
	Risk Mar Mission Success First Checklist from Investigation PM Checklist & Review Checklist		klist from	Project Management			HQ	©	
L			cklist	Proj Manage			MSFC-SMO	E	
		PM Success Criteria		Proj Manage			HQ - James Afarin	©	
	Program Health Summary - pdf		Proj Manage			ARC-SMO	©		
		Program Health Summary -	Powerpoint	Proj Manage			ARC-SMO	©	



Cost Estimating

- Requirements from NPR 7120.5
- Cost Estimating Handbook
- NASA Cost Estimating Site
- Cost Analysis Steering Group Members *
- · Center Cost Estimating POCs
- Space Launch Operations Cost Estimating Process Definition Handbook (KSC)

Programs & Projects @ NASA

■ Management Support

■ Support Disciplines

For the list of topics in each

area below, click here

Program & Project Planning

Acquisition & Agreements

Risk Management

Information Management

Safety & Mission Assurance

iTA/NESC

Science, Research & Technology

Systems Engineering

Software Engineering

Launch Services & Mission

Operations

Export Control / Foreign Access

· Policy and Requirements

- Requirements from NPR 7120.5
- NPD 2190.1-NASA Export Control Program Policy
- NPR 2190.1-NASA Export Control Program Procedure
- NPD 1371.5 Coordination and Authorization of Access by Foreign Nationals and Foreign Representatives to NASA
- NPR 1371.2A Processing Requests for Access to NASA Installations or Facilities by Foreign Nationals or US
- NPD 2110.1 Foreign Access to NASA Technology Transfer Materials
- NPD2200.1 Management of NASA Scientific and Technical Information (STI)
- NPR 2200.2 Requirements for Documentation, Approval and Dissemination of NASA Scientific and Technical Information
- O NPR 2210.1 External Release of NASA Software

· Helpful Sites & Links

- Overview Briefing on Export Control Regulations
- NASA Export Control Program
- NASA Office of External Relations
- Holpful Couprement Repositor *

Support Disciplines - Guide

Program and Project Planning

- Program and Project Management Process
- Program and Project Management Committees
- Cost Estimating
- EVM / Scheduling
- Program / Project Control
- Independent Program Assessment
- WBS / WBS Dictionary
- Facilities

Acquisition and Agreements

- Acquisition, Procurement and Contract Management
- Export Control / Foreign Access

Agreements

Management

Risk Policy and Requirements

Topics covered include:

- Policy & Requirements
- •Handbooks & Guidance
- •Helpful sites/links
- •Training
- •Tools
- •Products, Templates, Examples
- Points of Contact

EVM / Scheduling

· Policy and Requirements

- EVM Requirements from NPR 7120.5
- Scheduling Requirements from NPR 7120.5
- O EVM Policy & Requirements

Helpful Sites / Links

- Agency EVM Site
- EVM Handbook
- Scheduling Handbook
- O Integrated Baseline Review Handbook
- Scheduling Resource Website

Facilities

Policy and Requirements

- Requirements from NPR 7120.5
- NPD 8820.2 Design and Construction of Facilities Policy
- NPR 8820.2 Facility Project Implementation Guide
- NPD 8820.3 Facility Sustainable Design
- NPD 8831.1 Maintenance of Institutional and Program Facilities and Related Equipment
- NPR 8831.2 Facilities Maintenance Management

NASA

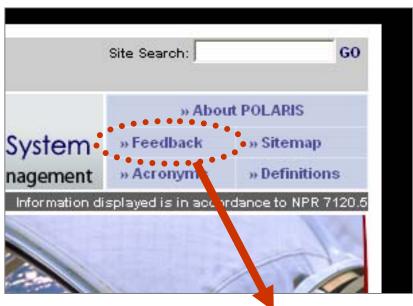
- Major NASA Facilities Inventory site *
- Rocket Propulsion Facilities
- * Note: Requires ID and password
- LRC
 - LRC Facilities
- DRFC
 - DRFC Research facilities
- GRC
 - GRC Research Facilities
 - O Smaller Test Facilities
- JSC
 - JSC Facilities
- KSC
 - KSC facilities

MSFC

- Engineering Facilities
- Optics Manufacturing Facilities
- SSC
 - O Propulsion Test Facilities
- ARC
 - Microgravity Test Facility
 - Mission Simulation Facility

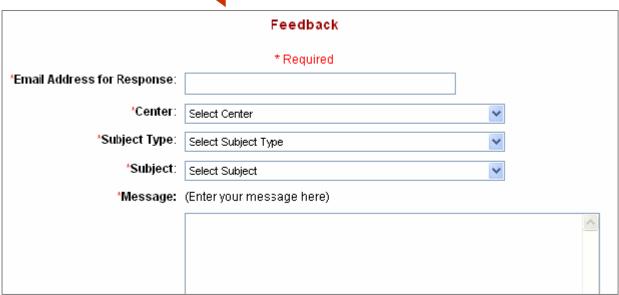


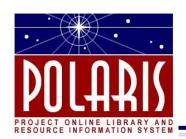
We need your help.....



We want POLARIS to be a living tool, providing improving support to Program and Project Managers as management policy and requirements evolve. We need your good ideas and constructive criticism to make this tool responsive to your needs.

Please take the time to let us know what you think!





Planned Future Enhancements After Build 2

- New NPRs for NASA's other product lines: Advanced Technology and Development (ATD), Basic and Applied Research (BAR), and Institutional/Facilities
- If available from the Agency's MdM database, POLARIS may add more information on Programs and Projects, including product line, category, Governing PMC, manager name, life cycle phase, leading center, etc.
 - Dependent on agency MdM application being fully populated and kept current
- Daily updates of Program & Project data from MdM
- Additional product templates and examples
- Additional review content (example data packages, example agendas, review plans, etc)

Many items dependent on HQ for review and approval of content



Other Possible Applications

Of the website.....

- NPR 7123, Systems Engineering Processes and Requirements
 - → Either import remainder of NPR7123.1 into POLARIS (merges Systems Engineering and Project Management into one site)
 - → Or, create similar site for Systems Engineering
- Use POLARIS-type site for mission directorates, with content being mission directorate specific
 - → Potential for linking (traceablility) of agency requirements
- Use POLARIS type site for Center level application, with content being Center level policy, requirements, guidance and links.
 - Potential for linking (traceability) of agency requirements



Other Possible Applications, cont'd

- Of the requirements database.....(unlimited potential)
 - All Agency requirements (NPRs) databased with keywords and linked to show traceability and dependency. Keywords could allow:
 - → Generation of requirements list by role (i.e. all requirements a facilities manager must meet)
 - → Generation of comprehensive requirements list on a particular subject (i.e. all EVM requirements)
 - → Generation of job descriptions & performance evaluations
 - All Mission Directorate requirements databased with keywords and linked to have traceability to Agency requirements.
 - All Center requirements databased with keywords and linked to have traceability to both Mission Directorate and Agency requirements.



Summary

- POLARIS tool is designed to support Program and Project Management
 - Continuous improvement planned
 - Maintenance planned to remain current
- POLARIS needs your support and input to be successful
 - Make it what you need
- POLARIS could be applied to other agency requirements (NPRs) and to Mission Directorates and Field Centers
 - Requires up front investment and on-going maintenance support